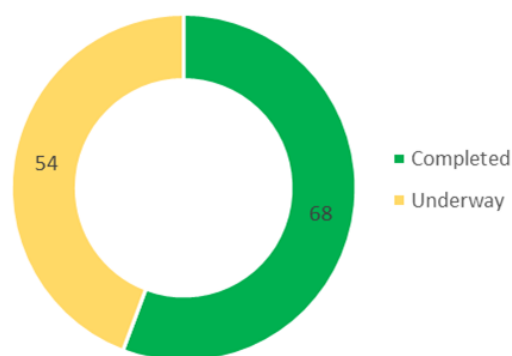


Mackay HHS Obstetrics and Gynaecology Progress Update

In this update

- Progress on the recommendations
- Consultation on draft Mackay Charter of Maternity Care Principles now live
- New Maternity Consumer Reference Group
- Next steps



Latest Progress on Recommendations

At the most recent meeting held on 27 March 2023, the Implementation Working Group discussed a number of topics including:

- Update on the consultation on the draft Mackay Charter of Maternity Care Principles
- Team building workshops within our Women's Health Unit
- Recommendations reviewed covered a variety of topics including:
 - o Best practice guidelines
 - o Rural maternity services
 - o Patient Safety audit
 - o Maternity Consumer Reference Group
 - o Complaint themes
 - o Support from a tertiary hospital

At our meeting, the group has determined that:

- 68 recommendations are already completed
- 54 recommendations are already underway but require further work or additional evidence.

Consultation on draft Mackay Charter of Maternity Care Principles now live

In 2022, the Mackay Hospital and Health Service undertook extensive consultation to understand the thoughts and ideas of our consumers, staff and community in delivering maternity care through the Maternity Co-Design Project.

This work resulted in 2,800 pieces of feedback which we've used to develop a draft Charter of Maternity Care Principles, and now we want to hear what you think about this draft.

[Click here to complete the survey](#). The survey period will close at 5pm on Monday 24 April 2023.

If you want to learn more about the Maternity Co-Design Project, please visit the website [here](#).

Maternity Consumer Reference Group

Our new Maternity Consumer Reference Group met on 27 March 2023. The group brings together a broad range of expertise and experiences. The recommendations outlined the need to have a senior midwife and consultant attend, and to provide the group with complaints and compliments. The positions will now be a permanent feature in the Maternity Consumer Reference Group meetings. We will continue to provide our complaints and compliments information for discussion.

Next steps

Our next Implementation Working Group meeting is scheduled for 17 April 2023, where the group will continue to assess progress on recommendations, get updates on how reporting information and see how the draft Mackay Charter of Maternity Care Principles consultation is going.

Want to receive updates automatically?

To receive progress updates automatically, please subscribe on our website: [Mackay HHS obstetrics and gynaecology - Mackay Hospital and Health Services](#) or email mhhs-oandg-implementation@health.qld.gov.au.