

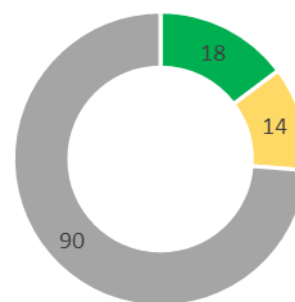
Mackay HHS Obstetrics and Gynaecology Progress Update

Progress Update – 16 December 2022

In this update:

- Progress on recommendations
- Gathering the views of our staff
- Hearing from our maternity service users
- IMPROVE training
- Maternity Community Reference Group and Consumer Advisory Partners opportunities

Progress against recommendations as at 16 December 2022



■ Completed ■ Underway ■ Still to examine evidence

Progress on Recommendations – Implementation Working Group

At the most recent meeting held on 12 December 2022, the group discussed staff training and recruitment and retention recommendations. The group also discussed our performance reporting needs to ensure implementation is effective.

The group has now reviewed 47 documents in support of implementation as well as hearing presentations and asking questions. This group has agreed that:

- 18 recommendations are completed
- 14 recommendations are underway but require further work or additional evidence

Gathering the views of our staff

Commencing in January, the Implementation Working Group will be surveying staff members to ensure that implementation is having a positive impact on the ground. The first survey will be focused on clinical handover and training opportunities. The feedback will be provided directly to the Implementation Working Group to consider whether implementation has been effective and has had a positive impact on the ground.

Hearing from our maternity service users

Commencing in February, all areas of maternity services will ask parents to complete a survey on their experiences regardless of which service they use. This will provide real time feedback system which will allow staff members to act on any feedback.



Reports will also be provided to the Implementation Working Group to assess if there are any areas that need focus or if changes are having a positive impact for women and families as they access Mackay Base Hospital maternity services.

IMPROVE Training

At the community forum held on 18 October, one of the ideas was to hold training for staff using the IMPROVE program through the Stillbirth Centre of Research Excellence. We are pleased to advise that this training opportunity for staff has been booked and will be held in May 2023.

Expression of Interest – Maternity Community Reference Group and the Consumer Advisory Partners

The Mackay HHS is now seeking expressions of interest from people who are interested in contributing to healthcare across the Mackay, Whitsunday and Isaac regions. You are able to become involved by being a member of our Consumer Advisory Partners or by joining one of our Community Reference Groups – to find out more follow this link: [Become involved in your healthcare - Mackay Hospital and Health Services](#).

To find out more about the work of the Maternity Community Reference Group and an opportunity to participate please visit: [Join our Maternity Community Reference Group - Mackay Hospital and Health Services](#).

Next steps

Our next Implementation Working Group meeting is scheduled for 16 January 2023, where the group will continue reviewing recommendations on recruitment and retention as well as medical interventions and complaints. A progress update like this one, will be provided within a week of this meeting.

In the new year, we will be establishing our sub-committees on the redevelopment of P-Block and the Birth Centre, as well as incorporating women's interviews into future staff training. These opportunities will be advertised via the webpage [Mackay HHS obstetrics and gynaecology - Mackay Hospital and Health Services](#) and directly via email to you.

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